

To Our Valued Community:

More than two decades ago, Concorde Specialty Gases began building a legacy of environmental responsibility, and today, our team is grateful for the occasion to wish every person in our community a **Happy Earth Day**. To commemorate our longstanding history and affirm our vision, we are rededicating our mission, service and values to the people and planet we serve.

### Our Mission:

As a 25-year trusted partner to the electric utility sector, we collaborate to power greater resources, thriving teams and environmental stewardship, exceeding service expectations to deliver the highest quality  $SF_6$  and fulfill ongoing and on-demand client needs.

# Our Service:

With numerous investments, including zero emissions cryogenic distillation system, Concorde-trained Service Technicians and our Concorde Trak SF<sub>6</sub> Management software, our business operations are designed to reduce the Global Carbon Footprint, and we are proud to be the largest supplier of SF<sub>6</sub> Total Solutions in North America for all purity levels of both virgin and recycled products.

# Our Values:

### o Integrity

Honesty is central to our value set. We believe in doing the right thing– always. We are a business, but we hold ourselves accountable as humans first. You can count on us for safe operations and transparent communications. We will always care for people and our surroundings.

# o Sustainability

Environmental impact is cemented to our business strategy. Resource efficiency is apparent in all of our practices from production to our recycling and training programs. We are continually driven to innovate in ways that benefit the wellbeing of people and our planet.

#### Quality

From our production processes to our service and commitments to society and our planet, our standards for excellence are atmospheric. We are passionate about creating real solutions to overcome environmental challenges. Through meaningful collaborations within public, private and nonprofit sectors, we grow resources and expertise to make a positive impact and strengthen our communities for a better tomorrow.

Our vision, as a partner to the electric utility industry, is to share a legacy of environmental responsibility with each of you as well as future generations and illuminate solutions that sustain a brilliant environment for all.

On behalf of the entire Concorde Specialty Gases team, I look forward to working together for change.

Sincerely,

Rob Milke President and Chief Operating Officer <u>Concorde Specialty Gases</u>