



CYLINDER PICKUP REQUEST FORM

Document 20-349/26
Last Revised 2/4/2026

Please fill out the information below and send back via email to:
cylinderpickups@concordegas.com

Today's Date: _____

Requested Pick-up Date: _____
(Requested date is subject to change due to carrier availability)

Pickup Location and Site Contact

1st Contact: _____ Title: _____
Phone Number: _____ Email: _____
2nd Contact: _____ Title: _____
Phone Number: _____ Email: _____
Company Name: _____ Substation Name: _____
Address - Street: _____ City: _____ State: _____ Zip Code: _____
Hours of Operation: _____ Unmanned: _____

Pickup Load Summary

No. of Cylinders: _____ No. of Tonner Tanks: _____
Skid Type & Quantity: Wooden Pallet ____ Concorde Metal Rack ____ Customer Rack ____ Other: _____
Total Skid Quantity (All Types): ____ Total Weight (lbs): ____ Type of Gas: SF6 CF4 Other: _____

Cylinder Return and Service Instructions

Are these cylinders being returned to Concorde permanently? Yes No
If the cylinders need to be returned to you, please choose which service(s) is needed:
☐ Swap Full Cylinders ☐ Test Gas - Laboratory Analysis ☐ Equipment Disposal
☐ Swap Empty Cylinders ☐ SO2 Disposal
Other: _____

Pickup Readiness

Does each cylinder have a green
non-flammable label?

Yes ☐ No ☐

Onsite Loading Capabilities:

☐ Dock
☐ Forklift
☐ Other

Requested Loading Assistance:

☐ Lift Gate
☐ Pallet Jack

Terms

- **Shipping Requirements:** All cylinders must be palletized or secured in a rack prior to shipment. Palletized shipments must have little to no overhang, or carriers may refuse pickup.
- **Freight Charges:** Concorde will cover freight for pickups of four or more cylinders. For three or fewer cylinders, or for cylinders on rental, the customer is responsible for freight charges.
- **Pickup Timing:** Pickups are typically scheduled for the afternoon. If extended hours are not available, pickup may roll to the next business day.
- **Payment:** Payment is required in advance via credit card or approved purchase order. Pickup will be scheduled once payment is received.
- **Service Orders:** If cylinders or gas require service, a quote will be provided. Payment must be received prior to shipment.